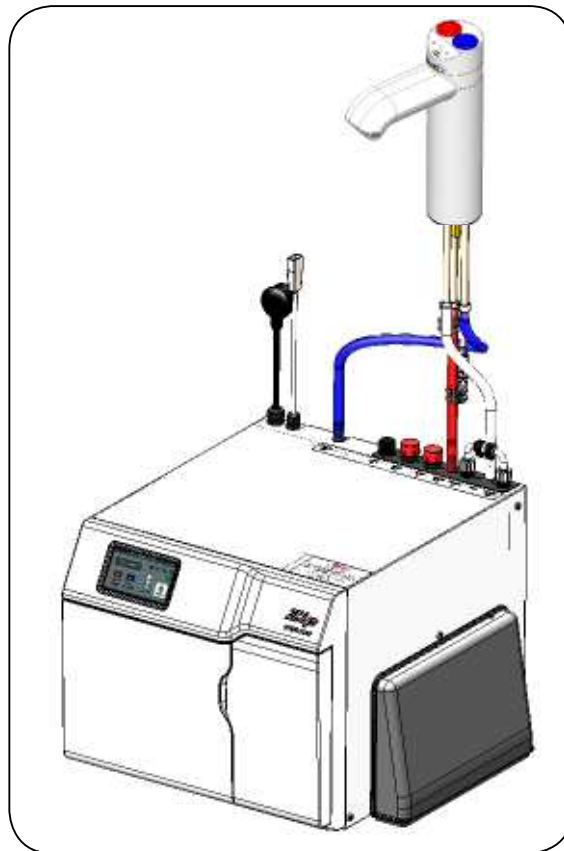


G4 Industrial Tap

User Guide

- Tap Operation.....(Pages 2-7)
- LCD Screen & Menu(Pages 8-19)
- Maintenance..... (Pages 20-21)

Date of Installation...../...../.....



**Affix Model Number Label
Here
802743**

For safe keeping, Place this book
inside the filter door compartment



Tap Safety

Note: When first commissioned with a G4 underbench unit, the industrial taps are set to operate in 'Legacy Mode'. Once the unit has been set to operate in Legacy mode it will stay in legacy mode, even if the power is turned OFF and ON.

Legacy mode will be disabled if the unit is re-set to the factory default settings. In this instance, it will be necessary to re-enable the legacy mode settings as shown in section 6.6 of the main installation instructions.

IS - Three and Two button taps

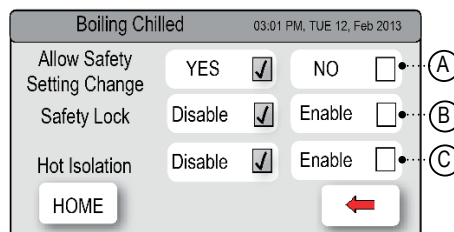
IMPORTANT:

To allow the dispensing of boiling water, the safety lock setting must be disabled using the touch screen:

1. Press the [MENU] button for main menu.
2. Press the [Setting] button.
3. Press the [Safety] button.

To Disable the safety

4. Press button (B) to select [Disable]
5. Press the [Home] button to finalise the new settings



Note: The 'Safety Setting Changes' (A) are not available for the IS taps

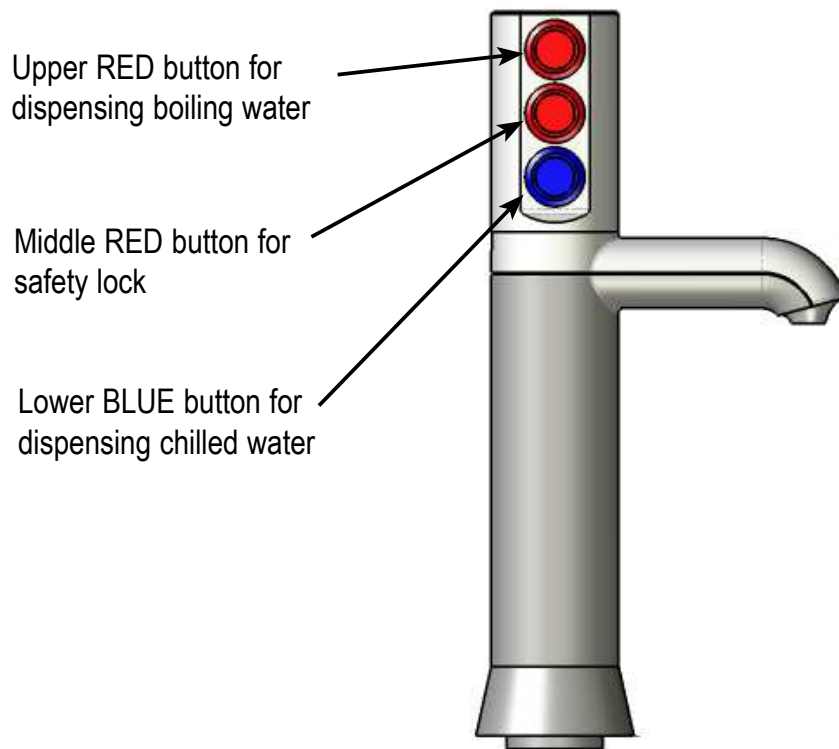
Note: The 'Hot Isolation' settings (C) are not available for the IS taps

To prevent the dispensing of boiling water, the safety lock setting must be enabled using the touch screen:

To Enable the safety

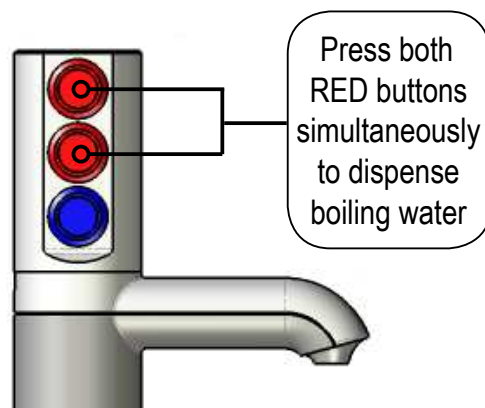
1. Press button (B) to select [Enable]
2. Press the [Home] button to finalise the new settings

IS - Three Button Tap operation



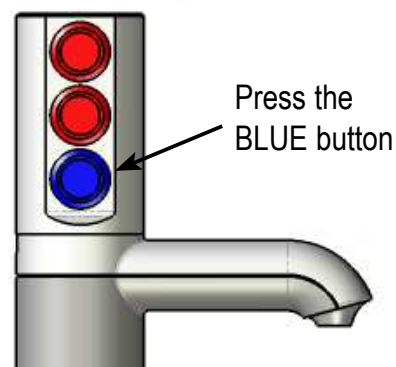
Boiling water:

The three button tap requires the middle button to be pressed simultaneously with the RED button in order to dispense boiling water. Water will flow from between 5 and 15 seconds (This is user adjustable). Releasing the button will stop the flow of water and will allow the unit to reset for repeat operations.



Chilled water:

Pressing the "BLUE" button allows the dispensing of chilled water. Water will flow from between 5 and 15 seconds (This is user adjustable). Releasing the button will stop the flow of water and will allow the unit to reset for repeat operations.



IS - Two Button Tap operation

IMPORTANT: Before operating the two button tap, follow the steps, on page 2 to ensure the safety setting and Hot Isolation settings are set to [Disable].

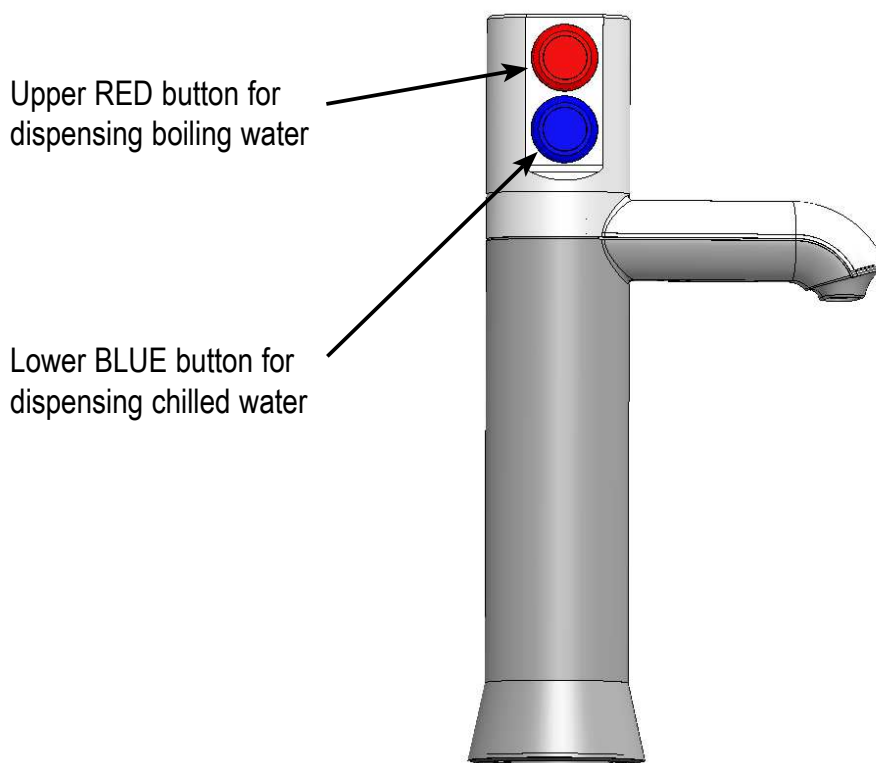
No boiling water will be dispensed unless the internal safety settings are set to [Disable].

Boiling water: (with safety disabled)

The two button tap has NO safety button, therefore boiling water may be dispensed by pressing the RED button. Water will flow from between 5 and 15 seconds (This is user adjustable). Releasing the button will stop the flow of water and will allow the unit to reset for repeat operations.

Chilled water:

Pressing the “BLUE” button allows the dispensing of chilled water. Water will flow from between 5 and 15 seconds (This is user adjustable). Releasing the button will stop the flow of water and will allow the unit to reset for repeat operations.



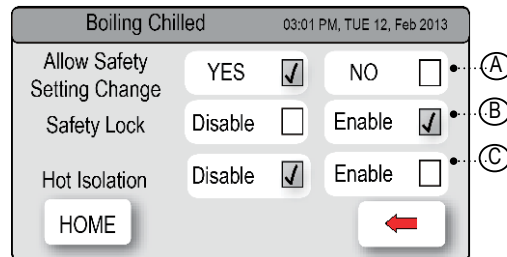
Tap Safety

IT - Two button tap

A safety lock feature is provided to prevent boiling water flowing if the hot button is inadvertently pressed. The boiling water taps (except the 2 button side touch tap) are fitted with a safety lock. For the IT tap, this function can be activated and deactivated from either the Tap or from the touch screen display (Located on the unit in the cupboard).

To set the IT tap safety setting:

1. Press [MENU] button for main menu.
2. Press [Setting] button.
3. Press [Safety] button.
4. Press button (A) YES / NO to allow or disallow the safety setting to be changed on the tap.



Note: The Factory setting is set at YES

To activate the safety (From the IT tap):

After selecting to allow the safety setting from the menu screen (See above).

Place a finger on the safety lock, then depress the blue button, while keeping both fingers in position for a period of approximately ten seconds. The safety lock indicator light will now be illuminated.

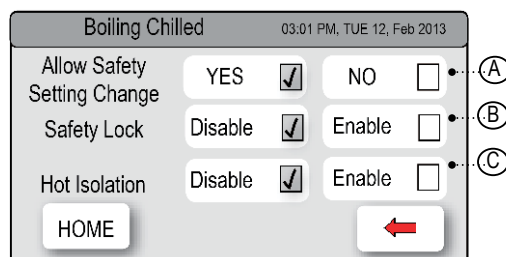


To deactivate the safety (From the IT tap):

First place a finger on the safety lock, then press the blue button, while keeping both fingers in position for a period of approximately ten seconds. The safety lock indicator light will now extinguish.

To allow the safety setting to be changed using the touch screen:

1. Press the [MENU] button for main menu.
2. Press the [Setting] button.
3. Press the [Safety] button.
4. Press button (A) to allow the safety setting to be changed on the tap.



To Enable or Disable the safety on the tap

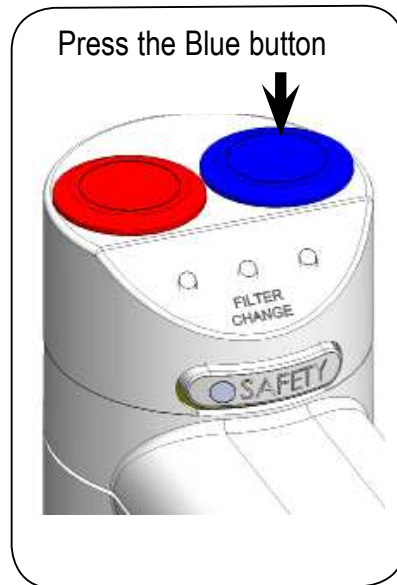
5. Press button (B) to select Enable / Disable

For Hot Isolation (see page 19)

IT Tap operation

Chilled water

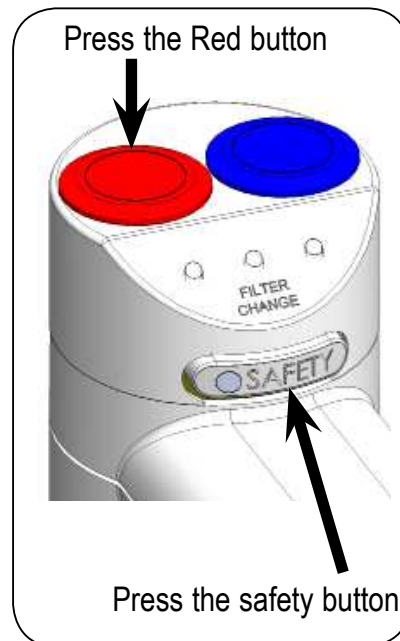
Pressing the “BLUE” button allows the dispensing of chilled water. Water will flow from between 5 and 15 seconds (This is user adjustable). Releasing the button will stop the flow of water and will allow the unit to reset for repeat operations.



Boiling water: (With the safety ON)

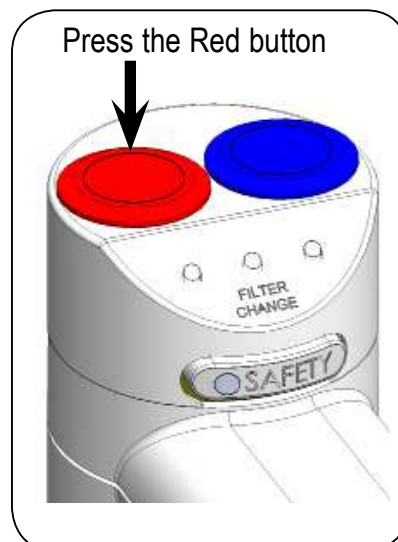
Pressing, simultaneously, the “Safety lock button” and the “Red” button will dispense boiling water. Water will flow from between 5 and 15 seconds (This is user adjustable). Releasing the button will stop the flow of water and will allow the unit to reset for repeat operations.

Note: No Boiling water will be dispensed when Hot Isolation is enabled (See page 19 for details)



Boiling water: (With the safety OFF)

Pressing the “Red” button will dispense boiling water. Water will flow from between 5 and 15 seconds (This is user adjustable). Releasing the button will stop the flow of water and will allow the unit to reset for repeat operations.



IT Tap lights

Red Boiling Water Light:

On all the time:

This indicates that the boiling water is ready.

Flashing slowly:

This indicates that the boiling water is below the desired temperature.

Wait for the light to stop flashing before dispensing water. The flashing light will typically occur after switching on, or coming out of sleep mode.

Red Lights



Blue Chilled Water Light:

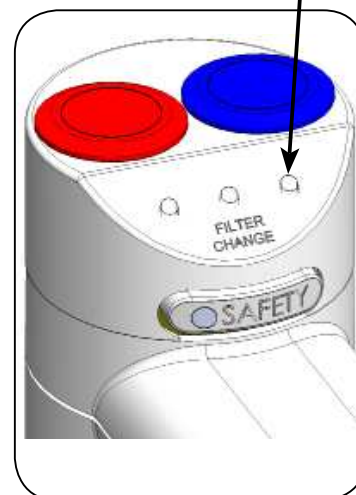
On all the time:

This indicates that the temperature of the chilled water is within the set temperature range.

Flashing slowly:

This indicates that the chilled water is not within the set temperature range. When the chilled water is at the set temperature, the light will stop flashing. This could take several minutes. During heavy usage, the temperature can rise out of this range.

Blue Light



Filter light:

Filter Change Light Off:

This indicates the filter is operating within its normal specified lifespan.

Filter Change light flashing slowly:

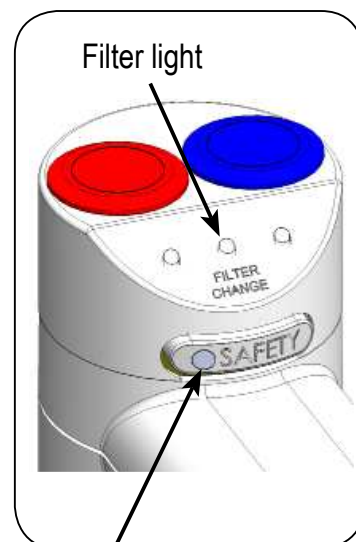
The light will flash slowly when the filter is due for replacement and the LCD will show "Filter Change". Refer to "Replacing the filter" in section 'C' of this document.

Safety light:

Safety light ON:

No boiling water will be dispensed unless the safety button and the Red button are pressed simultaneously.

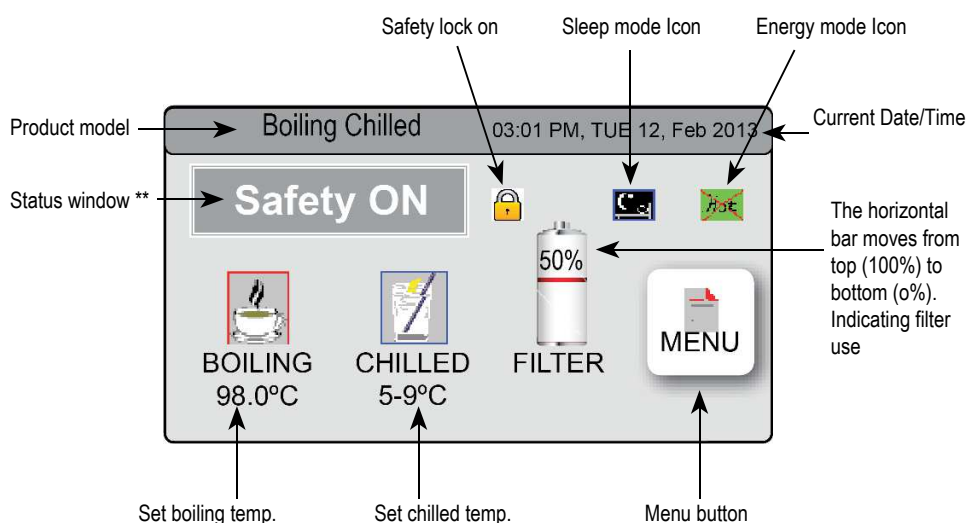
Filter light



Safety Light

LCD Screen

Zip HydroTap introduces a 'TOUCH' screen for easy setup and operation adjustment.



NOTE: See page 22 for icon details

Other possible messages in status window:

| Status** | Information | Notes |
|-----------------|--|----------------------------------|
| Safety OFF | Product is in normal operation mode | - |
| Safety ON | Safety lock is activated | Refer to section G - safety |
| System Fault | Product has one or more system faults | Refer to section B |
| Sleep Mode | System is in sleep mode. Boiling water or hot water is not available. | Refer to section G - Energy mode |
| Log Memory Full | - | - |
| Change Filter | External/Internal filter needs to be replaced | Refer to section C |
| System Off | System off in off mode. No boiling water or chilled water available. | Refer to section G - Energy mode |
| Hot Isolated | Hot isolation has been activated. Boiling water or hot water is not available. | Refer to section G - Safety |

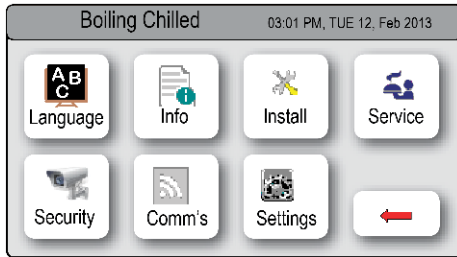
Note: When selecting Menu options, the screen will revert to the main menu, if the screen remains inactive for a period, in excess of 10 seconds.

LCD Screen Menu

| Main Menu | Sub Menu | Sub Menu Options | Section |
|---------------|--|--|----------|
| Language | <ul style="list-style-type: none"> English Deutsch | | A |
| Information | <ul style="list-style-type: none"> Product Info System Faults Event Log | <ul style="list-style-type: none"> Product serial No. Lists | B |
| Installation | <ul style="list-style-type: none"> Filter Flush Filter Reset Boiling Calibration Booster | <ul style="list-style-type: none"> Reset options Calibration options | C |
| Service | Password protected | | D |
| Security | <ul style="list-style-type: none"> Enable Password | <ul style="list-style-type: none"> Set Password Change Password | E |
| Communication | <ul style="list-style-type: none"> Remote Monitor | <ul style="list-style-type: none"> Wifi Option | F |
| Settings | <ul style="list-style-type: none"> Date/Time Temperature Filter Energy Modes Safety Dispense Times | <ul style="list-style-type: none"> 12hr/24hr Mode Hot/Cold Setpoint Filter Life (Litres) Filter Life (Months) Sleep Mode Options Safety Lock Hot Isolation Hot/Cold Dispensing | G |

LCD Screen operation - Section A

A Set Language

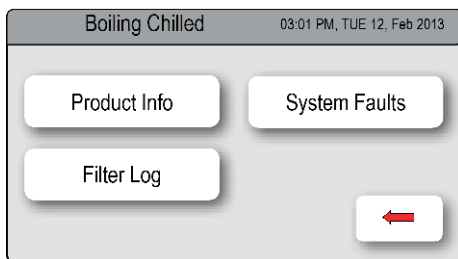


1. Press [MENU] for main menu.
2. Press [Language] button.
3. Select the country to change the language
4. Press [=] button for the previous menu

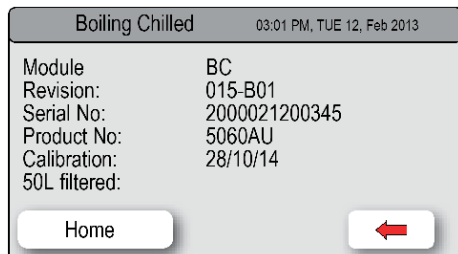
LCD Screen operation - Section B

B System Information

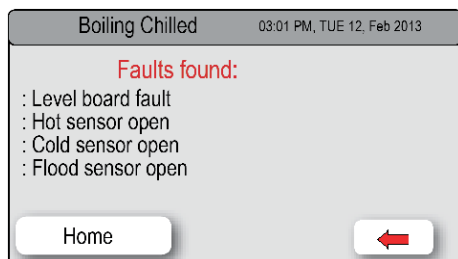
In this section, you can find your product serial number , check system fault messages or view the event logs of your product.



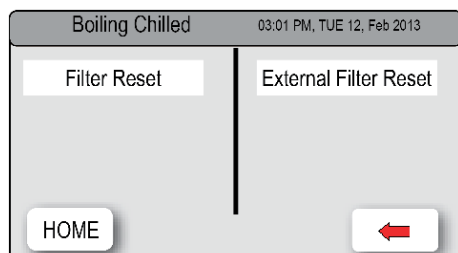
1. Press the [MENU] button for main menu.
2. Press the [Info] button to view the product serial number and other key information



1. Press [Product Info] to view the product serial no.
2. Press [=] button for the previous menu or press [Home] button to return to the home screen.



1. Press [System Faults] to check the fault information;
2. Press [=] button for the previous menu or press [Home] button to return to the home screen.

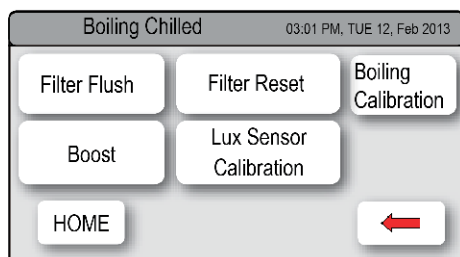


1. Press [Filter Log] to view the system's filter log.
2. Press [=] button for the previous menu or press [Home] button to return to the home screen.

LCD Screen operation - Section C

C Install

Once your Zip HydroTap G4 unit has been installed, Go to Install menu to configure the system settings for your product.

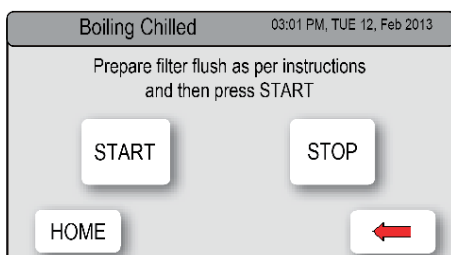


Sub menu:

1. - Filter Flush
2. - Filter Reset
3. - Boiling Calibration
4. - Booster
5. - Lux sensor - Not applicable

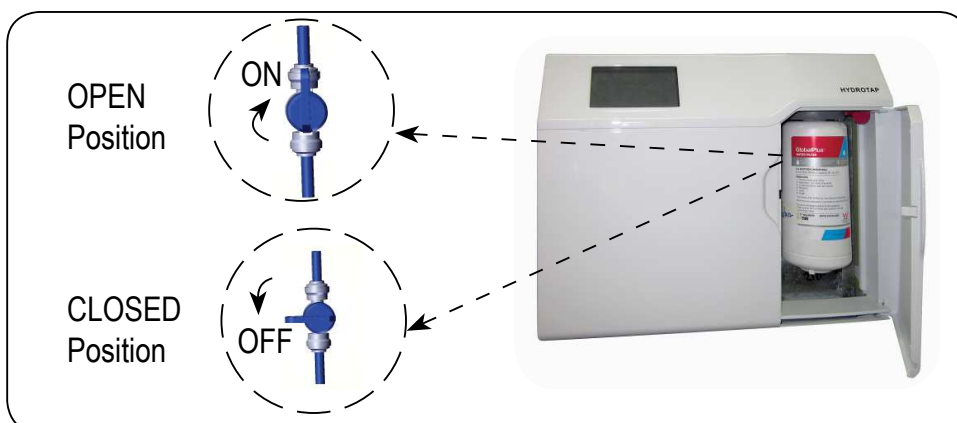
1 - Filter Flush

Have a 10L bucket or similar container (not supplied) at the ready to hold a quantity of water that will be ejected while the Filter Flush Mode is in operation. Open the filter access door on the front of the HydroTap and the filter cartridge will be exposed. Located to the rear RHS of the cartridge is a flush line, approx 600mm long and the flush line stop cock. Place the valve end of the flush line into the bucket or container.



Note: Run at least 10 Litres of water through to flush the filter of any excess black carbon particles (this is normal). Once the filter flush has finished, press the Stop button to display the main menu

1. Press [MENU] button for main menu.
2. Press [Install] button. Turn the stop cock ON.
3. Press [Filter Flush] button.
4. Press [Start] button to start filter flush. Once the filter flush is finished, Turn the stop cock OFF first (to ensure the cock is properly closed) then press [Stop] to end filter flush mode.
5. Press [=] button for the previous menu or press [Home] button to return to the home screen.
6. After initial installation, Turning OFF the Filter Flush Mode puts the HydroTap into calibration mode. With subsequent filter changes, the system reverts to the main menu.

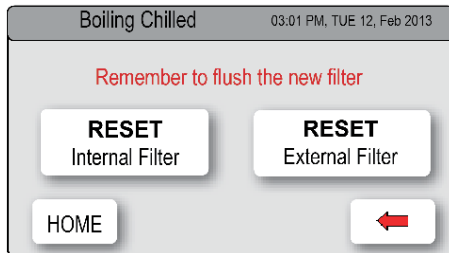


The Zip HydroTap allows the user to adjust the filter life and to edit the filter usage. (See filter details on Page 16).

LCD Screen operation - Section C

2 - Filter Reset

After replacing the filter, the counters should be reset



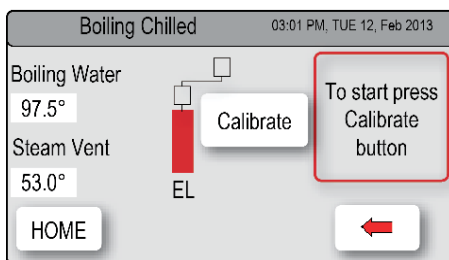
1. Press the [MENU] button for main menu.
2. Press the [Install] button.
3. Press the [Filter Reset] button.
4. To set the filter life or edit filter usage, refer to section G- Filter.

3 - Boiling Calibration

Caution: In general, boiling water units may vent steam from the tap spout. Take care to avoid personal injury whenever this occurs.

NOTE: Occasionally the system will vent steam from the tap. This is normal operation as HydroTaps are programmed to re-calibrate at regular intervals.

On start up, the Zip HydroTap starts a self-calibration program. The controls take the system through the calibration process. Once complete, the system reverts back to normal operation. If you would like to calibrate the system anytime after initial installation, please follow the steps below.

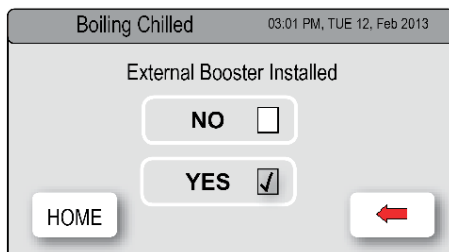


Boiling Calibration Screen

1. Press [MENU] button for main menu.
2. Press [Install] button.
3. Press [Boiling Calibration] button.
4. In the next screen, press [Calibrate] to start calibration.

4 - Booster

This function should only be considered when a Booster unit is installed.



G4 HydroTap Booster Screen

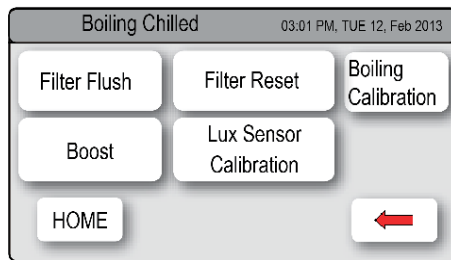
1. Press the [MENU] button for main menu.
2. Press the [Install] button.
3. Press the [Booster] button.
4. If a Booster is installed, select YES to enable the Booster.
5. Dispense boiling water for a minimum of 30 secs and check the outlet hose from the Booster is warm.
6. Otherwise select NO, if no Booster is installed

Note: Failing to make the correct selection for 'Booster' will effect product performance.

LCD Screen operation - Section C

5 - Lux Sensor Calibration

This function is not applicable for IS and IT Taps



LCD Screen operation - Section D

D Service

This section is reserved for service technicians only

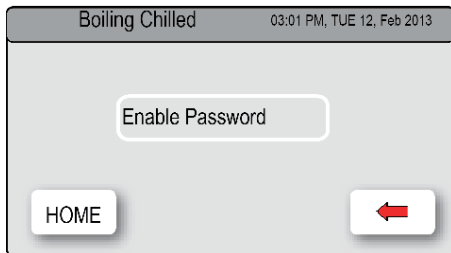
Note: Call a licensed electrician, plumber, or Zip office on 0800 558055, for assistance, service, spare parts, or enquiries.

LCD Screen operation - Section E

E Security

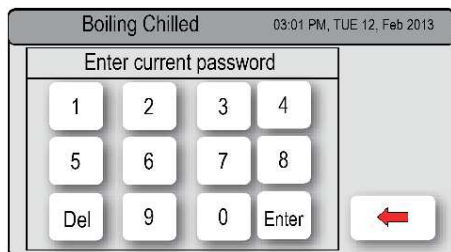
The Zip HydroTap G4 allows the appliance coordinator to set up a password to protect against users changing the preferred system settings.

To set a password

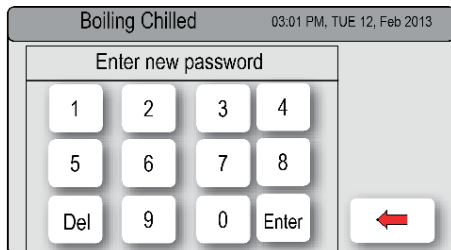


1. Press [MENU] button for main menu.
2. Press [Security] button.
3. Press [Enable Password]
4. Enter a 4 digit password

To change a password



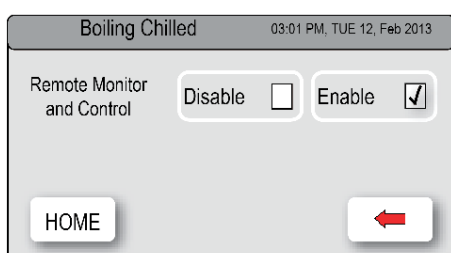
1. Press [MENU] button for main menu.
2. Press [Security] button.
3. Press [Change Password]
4. Enter your old 4 digit password
5. Then enter your new 4 digit password. You will need to enter your password to access the settings screen. If you have forgotten the password, please disconnect the power and restart your HydroTap unit.



LCD Screen operation - Section F

F Communication (when available)

The Zip HydroTap G4 allows the user to use wifi to monitor and control the product remotely.

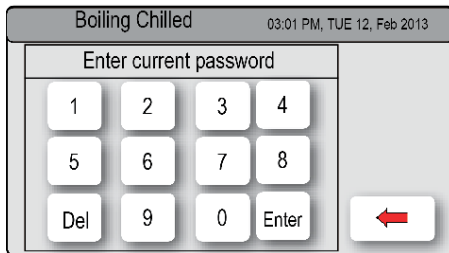


Not yet available

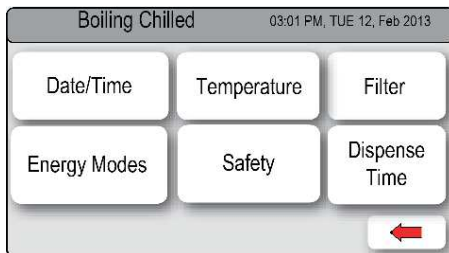
LCD Screen operation - Section G

G Settings

If, in section E, you have set a password, then you will need to enter your password to access the settings screens. If you have forgotten the password, please disconnect the power and restart your HydroTap unit.

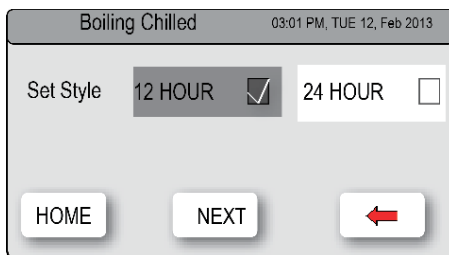


1. Press the [MENU] button for main menu.
2. Press the [Settings] button.
3. Press [Enable Password].
4. Then enter your 4-digit password.



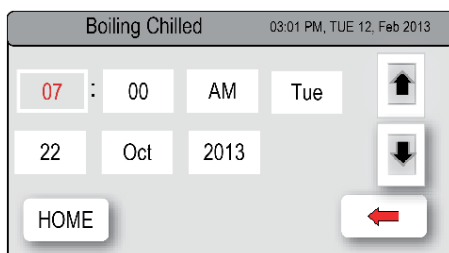
You will need to enter your password to access the settings screens. If you have forgotten the password, please disconnect the power and restart your HydroTap unit.

Set Date / Time



G4 HydroTap Set Date/Time Screen

1. Press [MENU] button for main menu.
2. Press [Setting] button.
3. Press [Date/Time] button.
4. Select 12 hour mode or 24 hour mode. The selected mode will be displayed in dark grey colour with a tick box on the right.
5. Press [NEXT] button to set time.

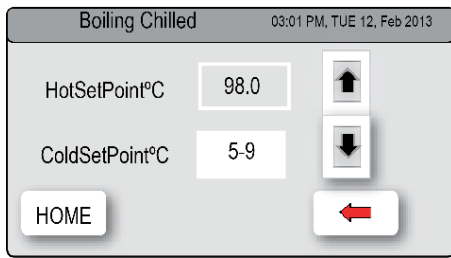


1. Select individually the hour, minutes and day and adjust using the up and down arrows.
2. Select individually the date, month and year and adjust using the up and down arrows.
3. Press [HOME] to return to the Home screen.

Set Temperature

Zip HydroTaps are designed to operate within 1°C to 2°C of set point for boiling water and between 5°C to 9°C for chilled drinking water. All boiling water units are self calibrating to 98°C, which is the recommended setting. Adjustments to the 98°C setting are not recommended however, under certain circumstances adjustments may be made between 68° - 100°C. It should be noted that a 6% energy saving in standby power can be achieved when the 98°C setting is selected over the 100°C setting. Furthermore, the 100°C setting is not recommended as the delivery rate of water may be affected.

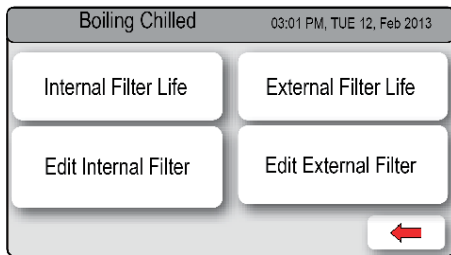
LCD Screen operation - Section G



1. Press [MENU] button for main menu.
2. Press [Temperature] button.
3. To adjust the temperature, press the relevant temperature button and then use the up and down arrows.

Filter

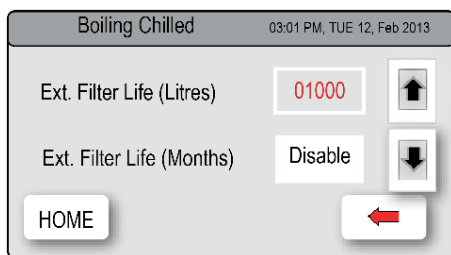
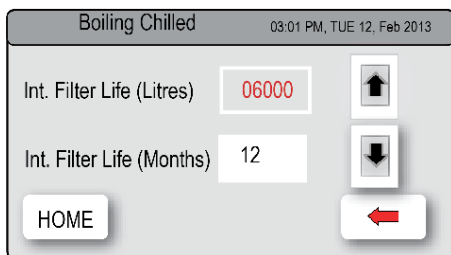
Zip HydroTap G4 allows the user to adjust filter life and edit filter usage.



Note: The filter life may be set as a function of Litres used, or in months from the filter change. When the first of these functions is reached (i.e. Litres or months expired), the filter warning light will be illuminated on the tap. Either of these functions may be disabled (See below).

To edit the filter life:

1. Press [MENU] button for main menu.
2. Press [Setting] button.
3. Press [Filter] button.
4. Press [Filter Life] button, for Internal or External filter.
5. To change filter life, first select filter life (Litres) or filter life (Months), then adjust using the up or down arrows.

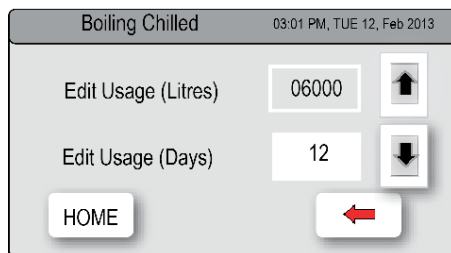


Note:

Filter Life increases in 500 litre increments to a maximum of 10000 litres. Factory set at 6000 litres.

To edit the filter usage:

This function is to reset the Filter Change isplay after a filter has reached the end of its life (refer to "Replace Filter Instructions" section of this document).



1. Press the [MENU] button for main menu.
2. Press the [Setting] button.
3. Press the [Filter] button.
4. Press the [Edit Filter] button for Internal or External filter.
5. To edit, select Edit Usage(Litres) or Edit Usage (Months), then adjust using the up or down arrows.
6. Press [HOME] to return to the Home screen.

LCD Screen operation - Section G

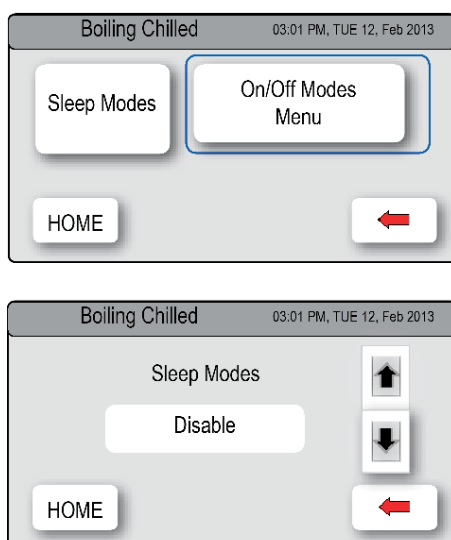
Energy Modes

This mode allows the HydroTap to Go into Energy Saving mode. There are two options available: 'Sleep' mode and 'ON/OFF' mode.

Sleep Mode

In Sleep Mode the unit will Go to "Sleep" after a 2hr period of inactivity. The Boiling water will gradually drop to either 68°C or room temp, as shown in the table below and the Chilled water will be ON or OFF.

When the period of inactivity passes, the home screen status window will show "Sleep Mode".



To activate the sleep mode:

1. Press [MENU] button for main menu.
2. Press [Setting] button.
3. Press [Energy Modes] button.
4. Press [Sleep Modes] button then in the next screen, use the up and down arrows to select one of the 3 options, as shown in the table below.

| Sleep Mode | Light Level | Time Delay | State | Boiler | Chiller |
|----------------|-------------|------------|-------|--------|---------|
| 2 Hours-> 68°C | N/A | 2 Hr | Sleep | 68°C | ON |
| 2 Hours-> OFF | N/A | 2 Hr | OFF | OFF | OFF |
| Disable | N/A | N/A | ON | ON | ON |

Note: Lux sensor options are not applicable for the Industrial Tap series.

Note: Any attempt, during OFF mode, to dispense water, will bring the unit out of sleep mode. The unit will return to sleep mode after 2 hours of non use. Please allow sufficient time for the water to reach the set temperature after disabling the sleep mode.

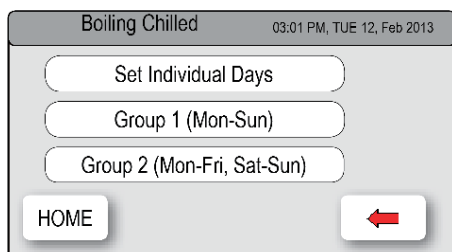
LCD Screen operation - Section G

ON / OFF Mode

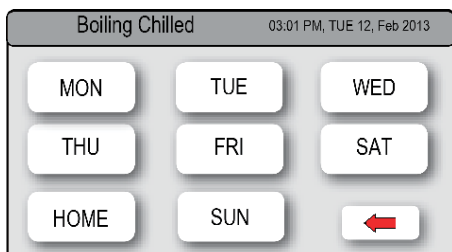
In **ON / OFF Mode** the user may turn the unit ON or OFF at specific times for individual days or alternatively by weekly and/or weekend settings.

To activate ON/OFF mode:

1. Press the [MENU] button for main menu.
2. Press the [Setting] button.
3. If required, Enter your 4 digit password
4. Press the [Energy Modes] button.
5. Select 'Individual set' if you wish to allocate a specific time for each day.
6. Select 'group set 1' if you wish to allocate the same time to all 7 days
7. Select 'Group set 2' if you wish to allocate the same time to the 5 working days (Mon-Fri) and additional times for (Sat-Sun).

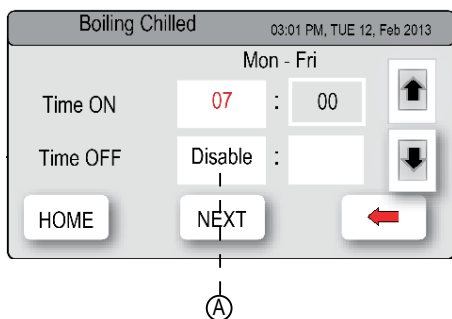


Individual days set screen



This screen allows you to select the individual days for programming. Only one ON /OFF period is allowed for each day.

Group set screen



1. Press Group 1 or Group 2 option
2. Press button (A) to enable / disable group set. When the enable box is ticked, this allows each individual day to have an "On/Off" time.
3. Press [ON/OFF Modes] button, to set up ON/OFF time.
4. When in Group 2 Press [NEXT] to select Sat-Sun options

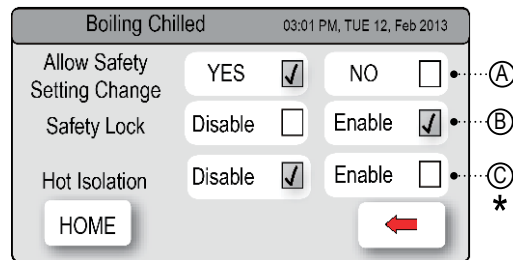
Note: Any attempt, during OFF mode, to dispense water, will bring the unit out of energy mode. The system will revert to the energy mode setting after 30 minutes of non use.

LCD Screen operation - Section G

IT tap Safety

To set the tap safety setting:

- Press [MENU] button for main menu.
- Press [Setting] button.
- Press [Safety] button.
- Press button (A) - YES to allow the safety setting to be changed on the tap



To Enable or Disable the safety on the tap

- Press button (B) to select Enable / Disable

Note: When NO is selected, the safety lock (B) cannot be changed from it's current setting. To change the safety settings, first select YES before making the change.

Hot Isolation:

The HydroTap is equipped with a safety mode that allows for additional safety protection, if needed.

When activated, the HOT Isolation mode will override the settings to ensure Boiling water is not dispensed.

To Activate the Hot Isolation:

- Press button (C) - to Enable / Disable Hot isolation.
- To operate the tap when in Hot Isolation mode, press the Safety (3) three times, after a few seconds the tap lights will flash (3) three times. This confirms de-activation and allows Boiling water to be dispensed . The Hot Isolation can be immediately set again, by pressing the safety lock (3) times.
- If the Hot Isolation is not re-enabled, it will be automatically re-enabled after 30 seconds of inactivity.

Note: * Hot Isolation - cannot be activated or deactivated from the IT - Two button tap.

IS tap Safety

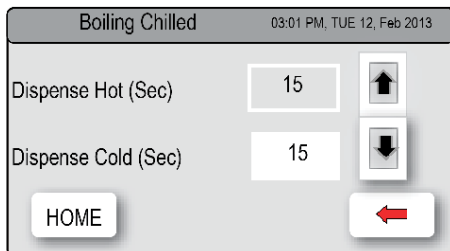
See details on Page 2

LCD Screen operation - Section G

Dispense Times

This gives you the ability to change the maximum dispensing time for both the hot and cold water. The default settings for the maximum dispensing times is 15 seconds. Here, the operator may change both the hot and cold dispensing times to between 5 and 15 seconds, in increments of 1 second.

To edit the dispensing times:



1. Press [MENU] button for main menu.
2. Press [Setting] button.
3. Press [Dispense Time] button.
4. Select the option to change and scroll using the up and down arrow Keys

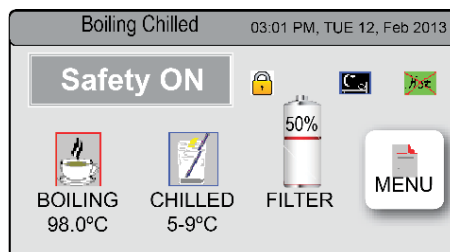
Filter Maintenance

Water Filter

The Zip HydroTap notifies when filter replacement is due. If you notice one of the following, you will need to change the filter:

- The Change Filter light will flash white once a second and remain so until reset. A filter status light is located below the Chilled Blue Lights on the tap head assembly.
- The filter percentage will show 0% on the Home screen.

Note: Depending on local water quality conditions and usage, the filter may require changing anywhere from 500 Litres to 10,000 Litres. You may also need to replace the filter if you notice unpleasant odours or tastes.



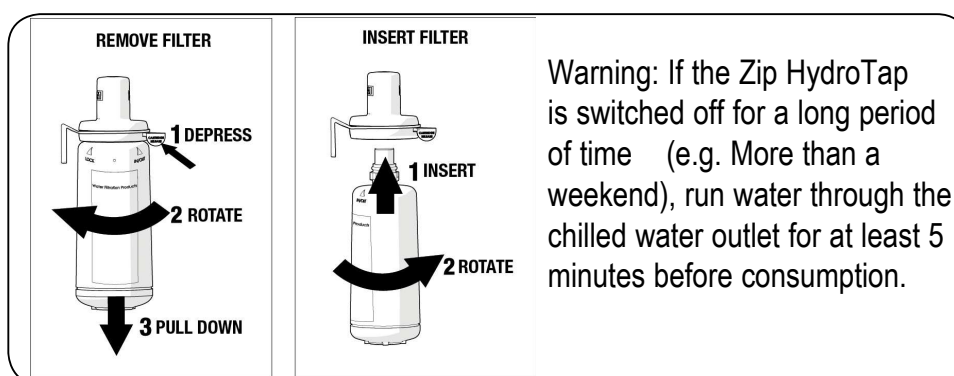
Some water may drip from the filter head (socket) during replacement. Keep a towel handy to dry up any drips.

To change the Filter: (See also Section C)

- Open the door of the under sink unit.
- Relieve system pressure via the filter flush stop cock, a quick open and close will do. Use the bucket to catch the discharge.
- Grasp filter cartridge, depress the red lever at the top right of the filter and rotate the cartridge a quarter turn to the left, then gently pull down.

Filter Maintenance

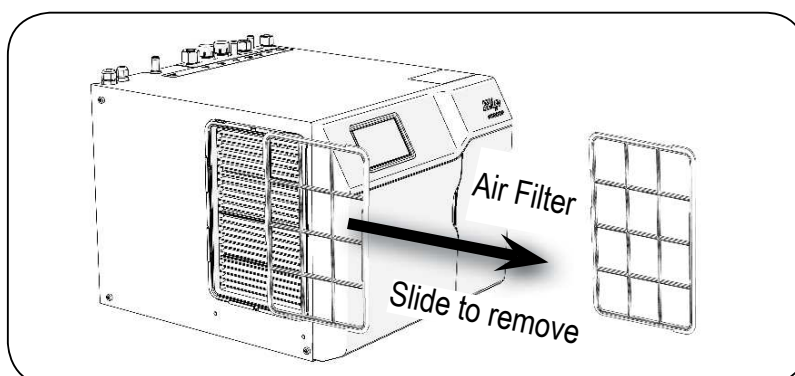
- **Caution:** a small amount of water will drip as the cartridge is removed.
- Do not tilt the cartridge as water may spill from it if tilted.
- Unpack replacement cartridge and remove sanitary cap, write today's date where shown on the label.
- Avoid touching the filter O-rings and filter opening as this may cause bacterial contamination of the cartridge.
- Moisten the O-rings with water, align the front cartridge label to the left (as shown in the "insert filter" diagram for filter cartridge replacement), and push the new cartridge into the filter head.
- Turn the cartridge a quarter turn to the right until it comes to complete stop and is locked into position, (with the front label facing forward). Check the lock is secure by rocking the filter back and forth against the stop.
- Initiate the filter flush programme by scrolling through the menu screen (See section C).
- When complete, wipe up any spills and dispose of spent filter cartridge and packaging thoughtfully.
- Close the door to secure the appliance.
- Adjust the filter settings in Section G - filter - Litres and Days used.



Air Inlet Filter

The Zip HydroTap air filter is conveniently located on the outside of the condenser. The filter screen is a sliding fit in the plastic housing on the left hands side of the under sink unit. The screen may be removed for cleaning, by sliding it forward. This needs to be inspected at least quarterly, cleaned and replaced if damaged.

Note: For best performance the unit should only be operated with a clean air filter screen, correctly fitted in place. Maintain, at least, a 50mm air gap in front of the screen at all times. Take care not to allow cloths or other soft materials to accidentally block the air inlet.



Home Menu Icons



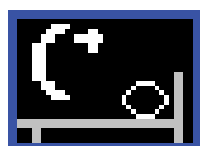
Safety switch is LOCKED.

The HydroTap will not dispense any Boiling water. See pages 2-3 for safety switch operation



Safety switch is UNLOCKED.

Boiling water may be dispensed. See pages 4-6 for tap operation details



Sleep mode is active.

There are 7 sleep mode options which display this icon on the home screen. See page 17 for details.



Heater is in OFF mode.

When this icon is displayed, no power is being supplied to the heating element. See page 18 for Energy Mode options.



Filter use.

This icon displays the filter usage remaining from 100% (New filter) to 0% (end of life). When it reaches 0% the filter warning light on the tap head will flash slowly.

The filter life can be adjusted by litres and by days used. See page 16



BOILING
98°C

Boiling Temperature

The set temperature of the water in the Boiling tank will be displayed. This is optimised at 98°C but may be adjusted between 68°- 100°. See page 16 for hot set point adjustment.



CHILLED
5-9°C

Chilled Temperature

The set temperature of the water in the Chiller tank will be displayed. This will range from 5-9°C

Notes

Cleaning

General cleaning

Do not use strong, corrosive, spray or abrasive cleaners. Clean with a soft damp cloth and mild soap.

Under sink units must never be located near, or cleaned with water jets.

Avoid using air bourne pesticides near the undersink unit.

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